

Qualys Cloud Platform (VM, PC) 10.x

Release Notes

Version 10.20 July 22, 2022

This new release of the Qualys Cloud Platform (VM, PC) includes improvements to Vulnerability Management and Policy Compliance.

Qualys Cloud Platform

MongoDB Authentication: Certificates/Private Keys Now Supported With Basic and Vault Login

Qualys Policy Compliance (PC/SCAP/SCA)

New Authentication Support for Infoblox New Technology Support: Mac Apple Safari 12.x/13.x/14.x/15.x (Agent)

Qualys Vulnerability Management (VM)

Set Maximum Scan Duration per Asset
Schedules Data List Setup
Display CVSS Version 3.1
CVSSv2 Score Appears in Host Based Scan Reports Without Asset Groups
Show/Hide TruRisk Details (ARS, ACS, QDS) in Scan Reports

API Changes

Refer to the Cloud Platform 10.20 API Release Notes for API changes in this release.

Qualys 10.20 brings you many more improvements and updates! Learn more

Qualys Cloud Platform

MongoDB Authentication: Certificates/Private Keys Now Supported With Basic and Vault Login

Users can now pass Certificates/Private Keys (Optional) along with Basic & Vault-based login credentials. Previously, the MongoDB authentication record supported one of the 3 authentication types:

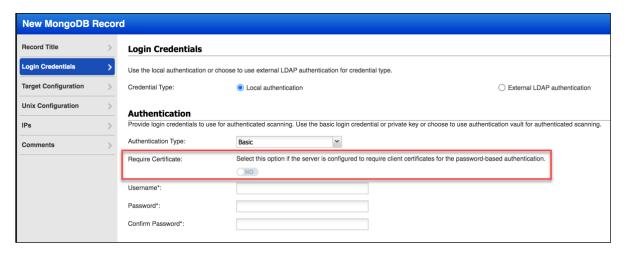
- Basic Username and password-based
- Vault based Username and Vault integration used for storing login credentials
- Private key/certificate based

Now, a new option called **Require Certificate** has been added to the MongoDB authentication record, which is visible for Basic and Vault-based login. This option is off by default (set to **NO**) but if you enable it (set to **YES**), then you'll be able to add private key and certificate details. Use this option if the server requires client certificates for password-based authentication.

Good to Know

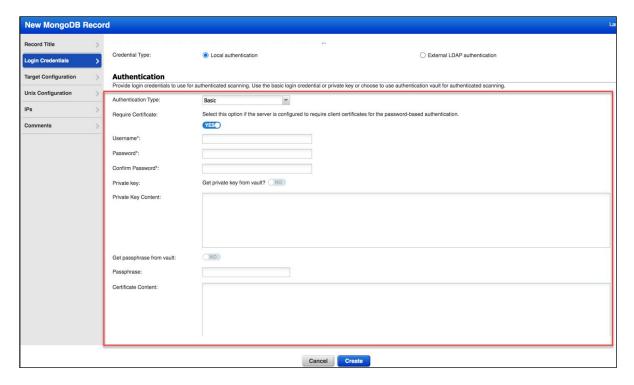
- The Require Certificate option is available for both Local authentication & External LDAP authentication credential types, and for both Basic & Vault-based authentication types.
- Once you select the Require Certificate option, the Private Keys/Certificates fields will be enabled. With this option, username, password and certificates are mandatory.
- Users can still create MongoDB authentication records with Basic, Vault based or Private key/certificate based authentication without using the Require Certificate option and it will work the same as it did before.
- This new option is supported for vulnerability scans and compliance scans.

To use the new option, go to **Scans > Authentication > New > Databases > MongoDB.** You'll see the new option **Require Certificate**. It's set to **NO** by default. Toggle the button to **YES** to pass Private Keys/Certificates along with username & password for Basic & Vault-based login types.



MongoDB Authentication with Basic login type & Require Certificate option enabled

With the Require Certificate option enabled, the user can now pass Private Key, Passphrase & Certificate along with Username & Password for Basic & Vault login types.



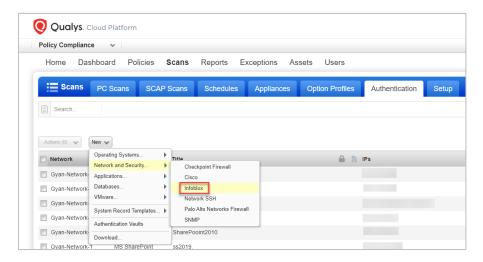
Qualys Policy Compliance (PC/SCAP/SCA)

New Authentication Support for Infoblox

We now support Infoblox authentication for compliance scans using Qualys apps PC, SCA. Simply create an Infoblox authentication record with details and scan it for compliance.

What are the steps?

Go to Scans > Authentication > New > Network and Security > Infoblox.



Your Infoblox authentication record

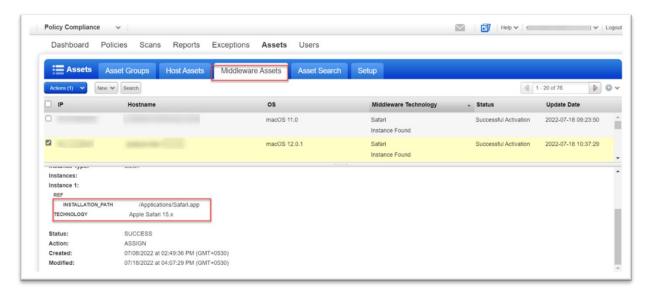
Each Infoblox record identifies account title, login credentials, API Version, and target hosts (IPs).



New Technology Support: Mac Apple Safari 12.x/13.x/14.x/15.x (Agent)

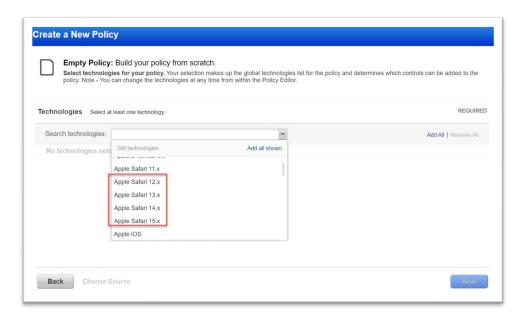
We have extended our support for Mac Apple Safari Server to include Apple Safari 12.x, 13.x, 14.x and 15.x. These Apple Safari technologies are supported for Agent scans.

If you are using Cloud Agent for Policy Compliance (PC), Apple Safari instances will be autodiscovered by the Cloud Agent. When an Apple Safari instance is detected on a host by an agent scan, it appears on the **PC** > **Assets** > **Middleware Assets** tab.

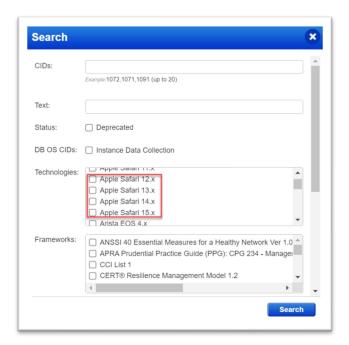


Policies and Controls

You'll see Apple Safari 12.x, 13.x, 14.x and 15.x in the **Technologies** list when creating new policies and when searching controls by technology.

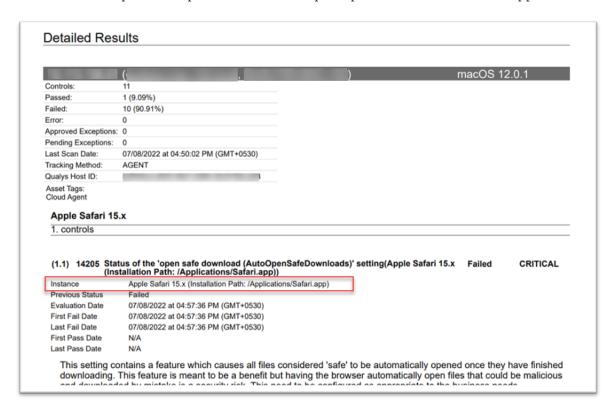


You'll see the new technologies when searching controls under **Policies** > **Controls** > **Search**.



Sample Report

You'll see instances of Apple Safari 12.x, 13.x, 14.x, 15.x technologies for scanned hosts in Scan Results and Compliance Reports. Here is a sample report with an instance of Apple Safari 15.x.



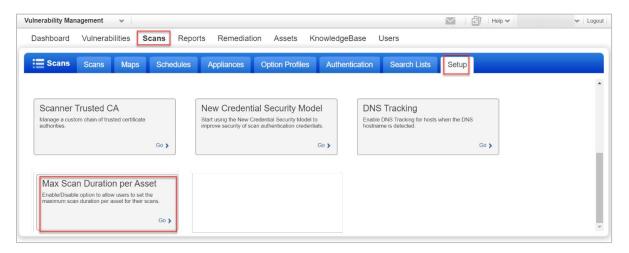
Qualys Vulnerability Management (VM)

Set Maximum Scan Duration per Asset

With this release, we have introduced the ability to set a maximum scan duration for how long a scan can run on a single asset. During the scanning process, if a slice spends more than the allowed time on a particular asset, then it will be skipped, and the scan will continue to conclusion for the remaining assets. The maximum scan time per asset is configured by the user in the Option Profile and the skipped asset will be displayed in Scan Summary. (Note that this scan setting is supported for vulnerability scans only.)

Enable the Maximum Scan Duration Feature (Manager Only)

A Manager can go to **Scans** > **Setup** > **Max Scan Duration per Asset** to enable/disable the feature that will allow users to set a maximum scan duration per asset for their scans.



In the window that opens, select the option **Allow users to set maximum scan duration per asset** and click **Save**. Once saved, users will see the new **Maximum Scan Duration per Asset** setting in their option profiles.



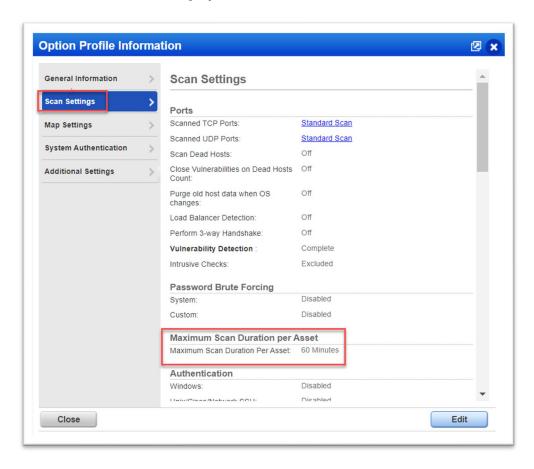
Set Maximum Scan Duration in Option Profile

Specify a maximum scan duration per asset for your scans. Go to Scans > Option Profiles > New > Option Profile. On the Scan tab, scroll to the Maximum Scan Duration Per Asset section. In the settings, select the option Set maximum scan duration of <number> minutes per asset and add the max duration in minutes (from 30 to 2880). Then click the Save button. When this feature is disabled or user has not defined any value in the option profile, this indicates that the scanner does not need to limit the time on any target.



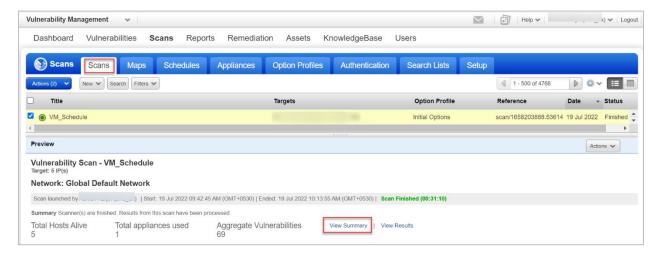
View Option Profile Info

The **Option Profile Information** page will display the value set in the option profile for **Maximum Scan Duration per Asset**. On the **Option Profiles** tab, select **Info** from the **Quick Actions** menu for the option profile you are interested in. Click **Scan Settings** from the left panel and scan information is displayed.

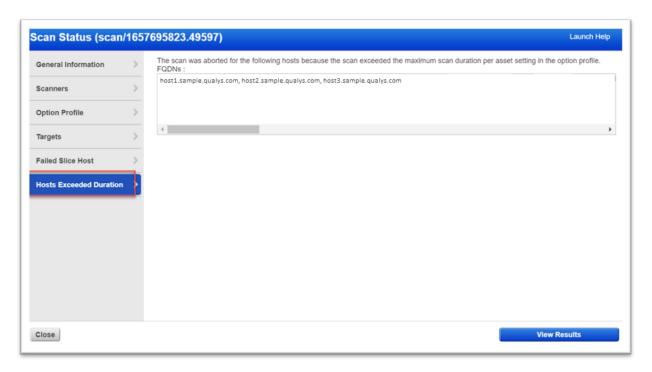


View Scan Status

The assets that exceeded the maximum scan duration specified in the option profile will be listed in the **Scan Status** page. To view **Scan Status**, go to the **Scans** list and select the scan you're interested in. Then click **View Summary** in the **Preview Pane** below the data list.



The **Scan Status** page appears. Click the **Hosts Exceeded Duration** tab on the left side. This will show a list of hosts that exceeded the maximum scan duration specified in the option profile. Hosts will be organized by target type: IPv4, IPv6, FQDN, NetBIOS. This tab will be blank if no hosts in the scan target exceeded scan duration. Note that you will not have any scan results for hosts that exceeded the scan duration.

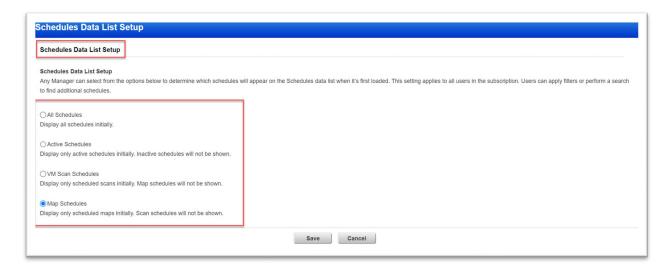


Schedules Data List Setup

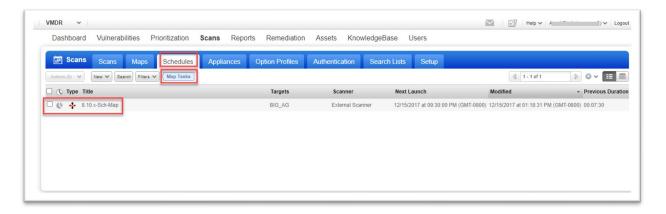
With this release, we have introduced the ability to determine which schedules appear on the **Schedules** data list when it is first loaded. If the **Schedules** data list (under **Scans** > **Schedules**) takes too long to load, then a Manager user can use this option to display a filtered view of the list when it is first loaded. This setting applies to all users in the subscription. Users can apply filters or perform a search to find additional schedules.

Setup Settings

Go to **Scans** > **Setup** > **Schedules Data List Setup**. In the **Schedules Data List Setup** window that appears, select one of the options listed. You can choose to show all schedules, only active schedules, only VM scan schedules or only map schedules. Make your selection and click **Save**.



When you go to **Scans** > **Schedules** only the schedules that match your selection will appear in the list by default. In the example below, the **Map Schedules** option was selected on the **Schedules Data List Setup** page, so the list is filtered to show Map Tasks.



Display CVSS Version 3.1

We already calculate CVSS3 scores for vulnerabilities based on CVSS version 3.1. However, the labels that appear in the UI, API and in Reports where we display CVSS3 scores did not reflect the 3.1 version number. Now you will see CVSS 3.1 when CVSS3 scores are displayed.

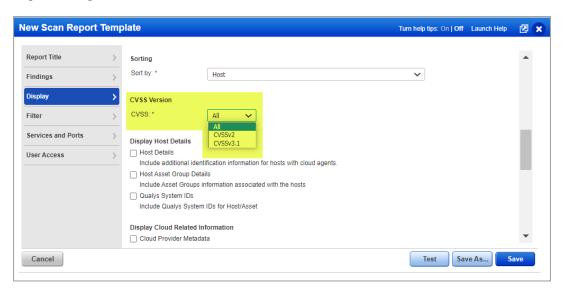
We updated CVSS3 labels to CVSS3.1 on the following UI screens and reports:

- Vulnerability Scan Results (all formats)
- Scan Report Template and Scan Reports (all formats)
- Patch Template and Patch Reports (all formats)
- PCI Scan Template and PCI Scan Reports (all formats)
- KnowledgeBase Column Headings
- KnowledgeBase Search
- Vulnerability Information
- Edit Vulnerability
- Dynamic Vulnerability Search List
- Static Vulnerability Search List

Note: As in previous releases, the CVSS Scoring feature must be enabled for the subscription to display CVSS scores for vulnerabilities. Managers enable CVSS Scoring for the subscription on the **CVSS Setup** page at **Reports** > **Setup** > **CVSS**.

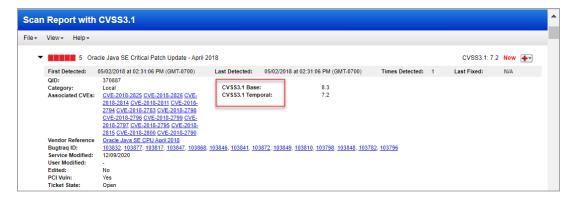
Report Template

When CVSS Scoring is enabled for the subscription, you can choose to display CVSS scores in Scan Reports, Patch Reports and PCI Scan Reports. In the related report template, select the CVSS version you want to display: CVSSv2, CVSSv3.1 or All (both versions). The following sample is of a Scan Report Template but you'll see this change in Patch Report Templates and PCI Scan Report Templates too.

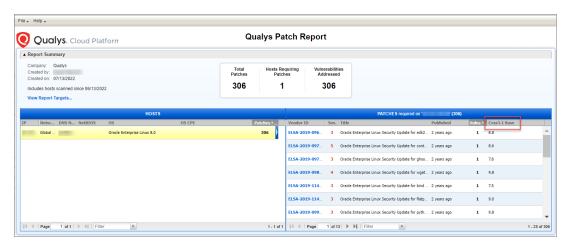


Sample Reports

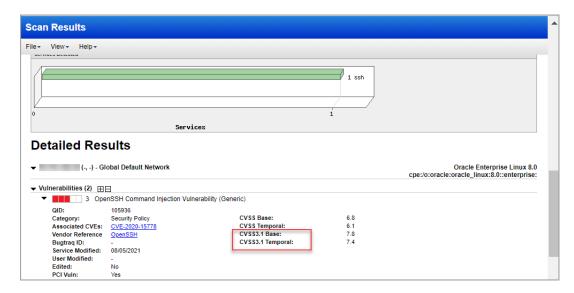
Here's a sample Host Based Scan Report in HTML format with CVSS3.1 scores.



Here's a sample Patch Report in Online format with CVSS3.1 scores.



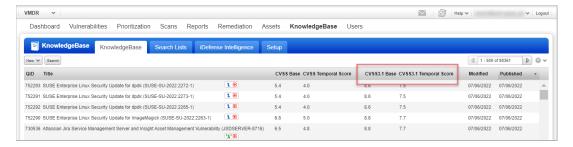
In Vulnerability Scan Results you'll see CVSS3.1 scores. The other CVSS scores are for CVSSv2.



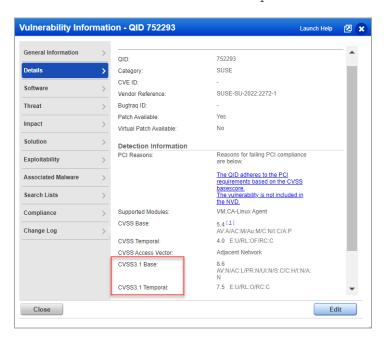
See Cloud Platform 10.20 API Release Notes for sample reports in XML and CSV formats.

KnowledgeBase

In the **KnowledgeBase**, we renamed the CVSS3 column headings to CVSS3.1.

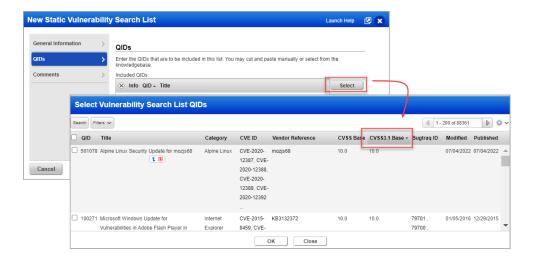


We renamed the CVSS3 Base and Temporal labels in Vulnerability Information to CVSS3.1.

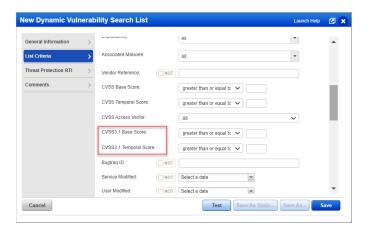


Search Lists

When you select QIDs for a Static Search List you'll see CVSS3.1 Base column.



When you select List Criteria for a Dynamic Search List you'll see CVSS3.1 labels.

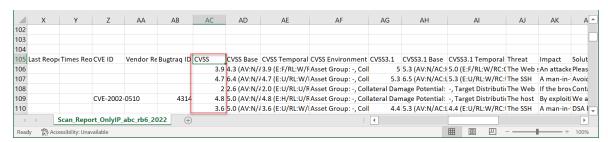


CVSSv2 Score Appears in Host Based Scan Reports Without Asset Groups

Prior to this release, Host Based Scan Reports generated in CSV and XML formats would not show values for the final CVSSv2 score unless the report target included user-defined asset groups. Starting in this release, including asset groups in the report target is no longer required to see final CVSSv2 scores in your reports. The report target can include only IP addresses/ranges or the "All" asset group and you'll see the final CVSSv2 score.

CSV Reports

The **CVSS** column will now show final CVSSv2 scores instead of blank values. Note that values did appear in the **CVSS Base** and **CVSS Temporal** columns previously.



XML Reports

The **<CVSS_FINAL>** tag will now show the final CVSSv2 score instead of a blank value.

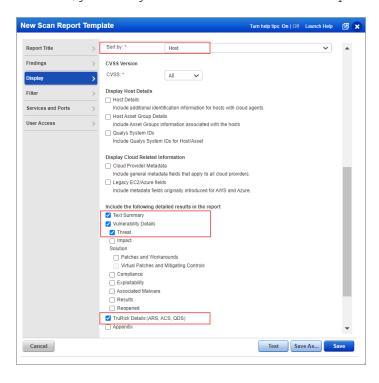
Show/Hide TruRisk Details (ARS, ACS, QDS) in Scan Reports

Applicable to subscriptions with the Asset Risk Scoring feature enabled.

Now you can control whether Qualys TruRisk details, including Asset Risk Score (ARS), Asset Criticality Score (ACS) and Qualys Detection Score (QDS), appear in Host Based Scan Reports. We've added a new scan report template option for displaying TruRisk details. This option is selected by default but you can clear it if you do not want to see TruRisk details in your reports.

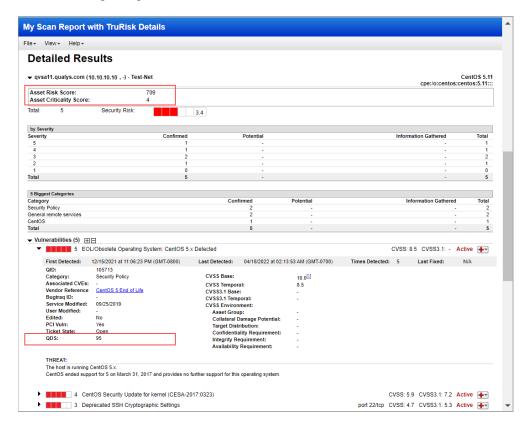
How to display TruRisk details

- 1) Go to **VM/VMDR** > **Reports** > **Templates**. Create a new scan report template or edit an existing scan report template.
- 2) On the **Findings** tab, select **Host Based Findings**.
- 3) On the **Display** tab, select the following options:
- TruRisk Details (ARS, ACS, QDS)
- To see ARS and ACS in the report, you must also select **Text Summary** because these scores appear at the summary level for each host.
- To see QDS in the report, you must also select **Vulnerability Details** and at least one vulnerability detail like **Threat** because this score appears when you expand vulnerability details.
- Choose a **Sort by** option. When you sort by Host and TruRisk Details are included, then you'll see scores in all report formats: CSV, XML, HTML, DOCX, PDF and MHT. When you sort by some other method (e.g. Vulnerability, Operating System, Asset Group, etc) and TruRisk Details are included, you'll only see scores in CSV and XML report formats.



Sample Scan Report

Here's a sample report in HTML format where the TruRisk details are shown in the report.



Issues Addressed

- We fixed an issue where the user could not activate PCI Account. The user can now successfully activate their PCI accounts.
- We fixed an issue where user was not able to run compliance interactive reports in AGMS enabled account which does not have network support.
- Now users in SCA only subscriptions can schedule scans on asset groups that contain only DNS names.
- We fixed an issue where the incorrect first found date was showing for the asset in the ASR filter "First found within 7 days."
- We fixed an issue where the "Do not show tutorial" button was not functioning correctly; it showed available tutorials for the different tabs despite selecting the "Do not show tutorial" option.
- We fixed an issue so Information Gathered QIDs (which are detected in Agent scan, but not detected in scanner authenticated scan) are correctly synced with valid result data for the agent merge scenario.
- We fixed an issue where users were not able to view posture data for some assets they
 were assigned based on tags because the tag hierarchy was not fully being considered.
 Now users should be able to view posture data for assets based on any level of tag
 hierarchy.
- Now when you delete an asset group, the Conflict Report will include a list of compliance policies affected by the change and activity logs are also updated to list policies.
- We fixed an issue where an error pop-up was displayed after a certain percentage was reached while downloading a template-based scan report in PDF format.
- We fixed an issue where unexpected characters appeared in the API output of scanner appliance list when include_cloud_info=1 was included in the API request.
- We fixed an issue where the Update action for Unix authentication record using the API returned an error when multiple record IDs were specified in the API request.
- We fixed an issue where the Authentication Details page was not being properly updated in cases where "Tag Support for Authentication Records" is enabled and the authentication records map to EC2 hosts.
- The Ignore Vulnerability API failed to ignore vulnerabilities if the vulnerability was detected on multiple ports. We have now fixed this issue so that vulnerability is ignored despite being detected on multiple ports.
- The report option "Exclude QIDs not exploitable due to configuration" is now working as expected for Scorecard Reports.
- We fixed the issue where the report took a long time in the case of host-based reports in CSV/XML format.
- Before this release, when the scanner appliance was moved from one network to another network and though the scheduled scan failed, the activity was still getting recorded as successful. As a result, the "Scan Launch Successful" message was shown. With this release, this issue has been fixed, and now a message "Scan launch failed.255" is shown that provides the correct scan status along with the error code. Also, if the user has opted to receive the email notification if the launch is skipped, the email notification is sent to the user

- Before this release, for the Asset Group Management Service (AGMS) enabled account, when you deleted an asset group, the name of the asset group and the asset Id was not shown in the message. With this release, we have fixed this issue. The message now includes the name of the asset group and asset id in the "AssetGroupId (Asset Group Name)" format.
- We fixed an issue where the user was not able to remove an FQDN from a VM scheduled scan to replace it with an IP.