

Innovations to Power your Risk Operations Center (ROC)



Shailesh Athalye
Senior Vice President,
Product, GTM & Solutions



Risk Operations Center (ROC)



How ROC gets operational with Qualys Innovations

Qualys ETM

CRQ

**CTEM
xPM**

REM Ops

Qualys Enterprise TruRisk Management (ETM)

First Risk Operations Center (ROC)

885 Critical
TruRisk™ Score



How ETM Powers CTEM End-to-End...



01

Scoping & Discovery

Unified visibility across on-premises, cloud, and hybrid assets with automatic classification and inventory management – **CSAM/Unified Asset Inventory**

03

Validation

TruConfirm delivers safe exploit validation, confirming real exploitability without business disruption

05

Measurement

Executive dashboards and **CRQ financials** provide board-level visibility into risk posture and remediation progress

02

Prioritization

TruRisk scoring combines **TruRisk - QDS/QVSS** vulnerability data with threat intelligence and business context for precise risk ranking

04

Mobilization

TruRisk Eliminate orchestrates automated patch and mitigation workflows across ITSM platforms

Industry-Leading CTEM Coverage: Qualys ETM is the only platform that maps to all five Gartner CTEM phases within a single, unified architecture—eliminating the need for point solutions and vendor sprawl:

01 Vulnerability Management (change from management):

"I can assess vulnerabilities"

What You Get:

- ✓ Scan for CVEs
- ✓ CVSS based prioritization
- ✓ Compliance based reporting

How do I know the risk of the unknowns?

1%

of unknown Assets have RDP/SSH Ports Open
and have Database open

ETM: Moving from VM to Attack Surface



**CTEM
Scoping**

**Attack
Surface**

Discovery

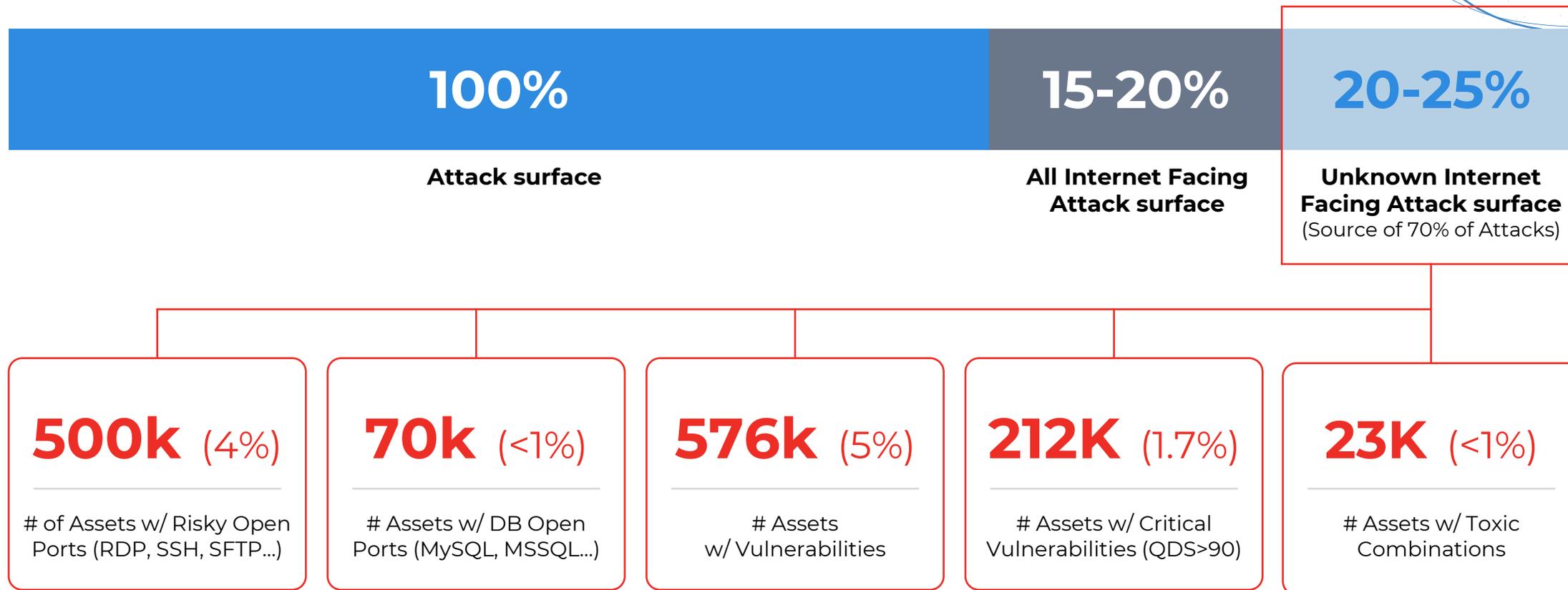
CTEM

Prioritization &
Risk Validation

Mobilization

Cyber Risk
Quantification
(CRQ)

Inventory to Attack Surface to Risk Surface



02

Attack Surface Management

"I know ALL my assets (known + unknown) with business context"

What You Get:

- ✓ Unifies inventory: on-prem + cloud + containers + external
- ✓ External attack surface management
- ✓ Business criticality mapped to assets

4%

Of riskiest exposures
which matter!

ETM: Moving to Aggregation



CTEM
Scoping

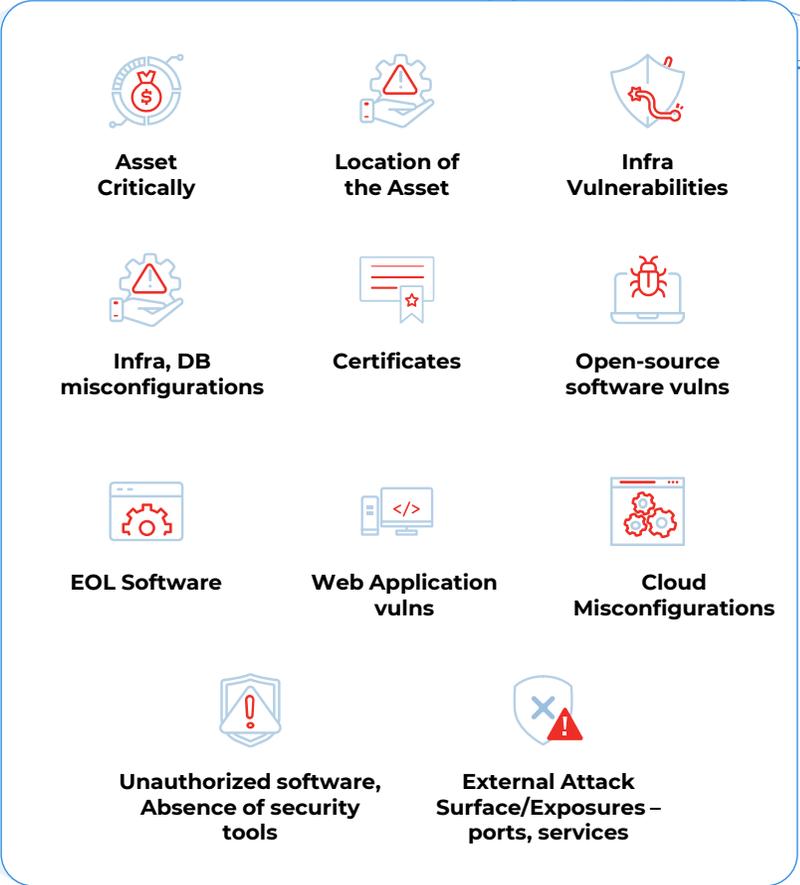
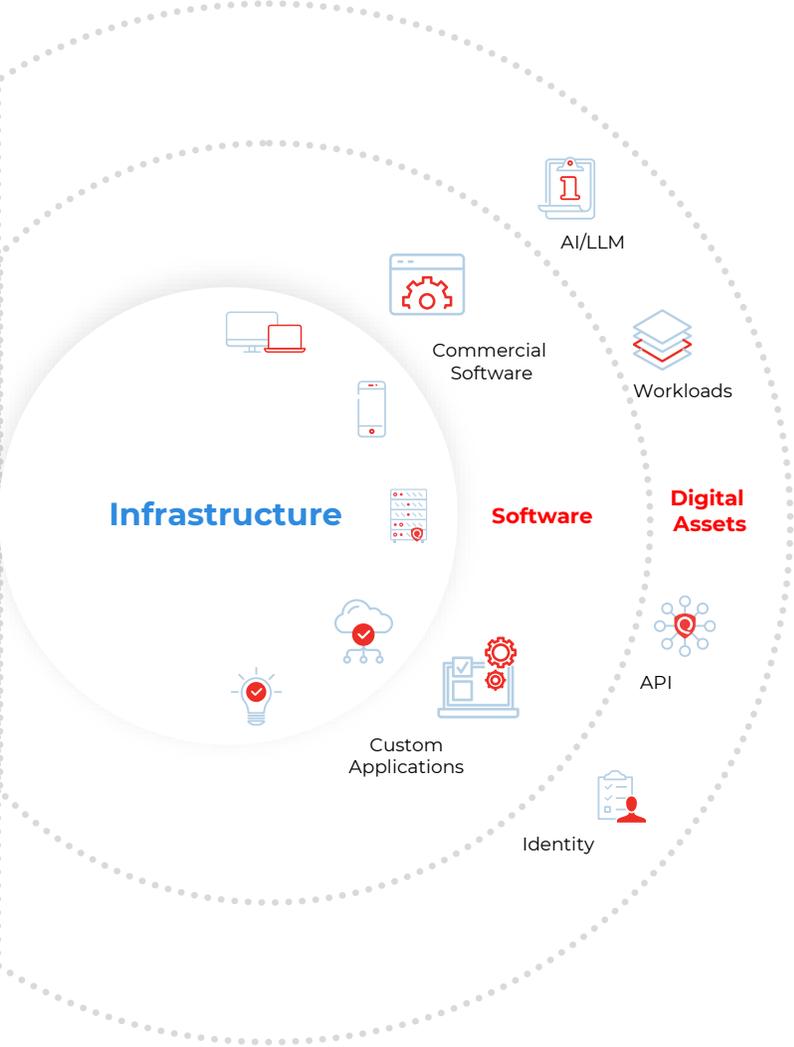
CTEM
Discovery

CTEM
Prioritization &
Risk Validation

Mobilization

Cyber Risk
Quantification
(CRQ)

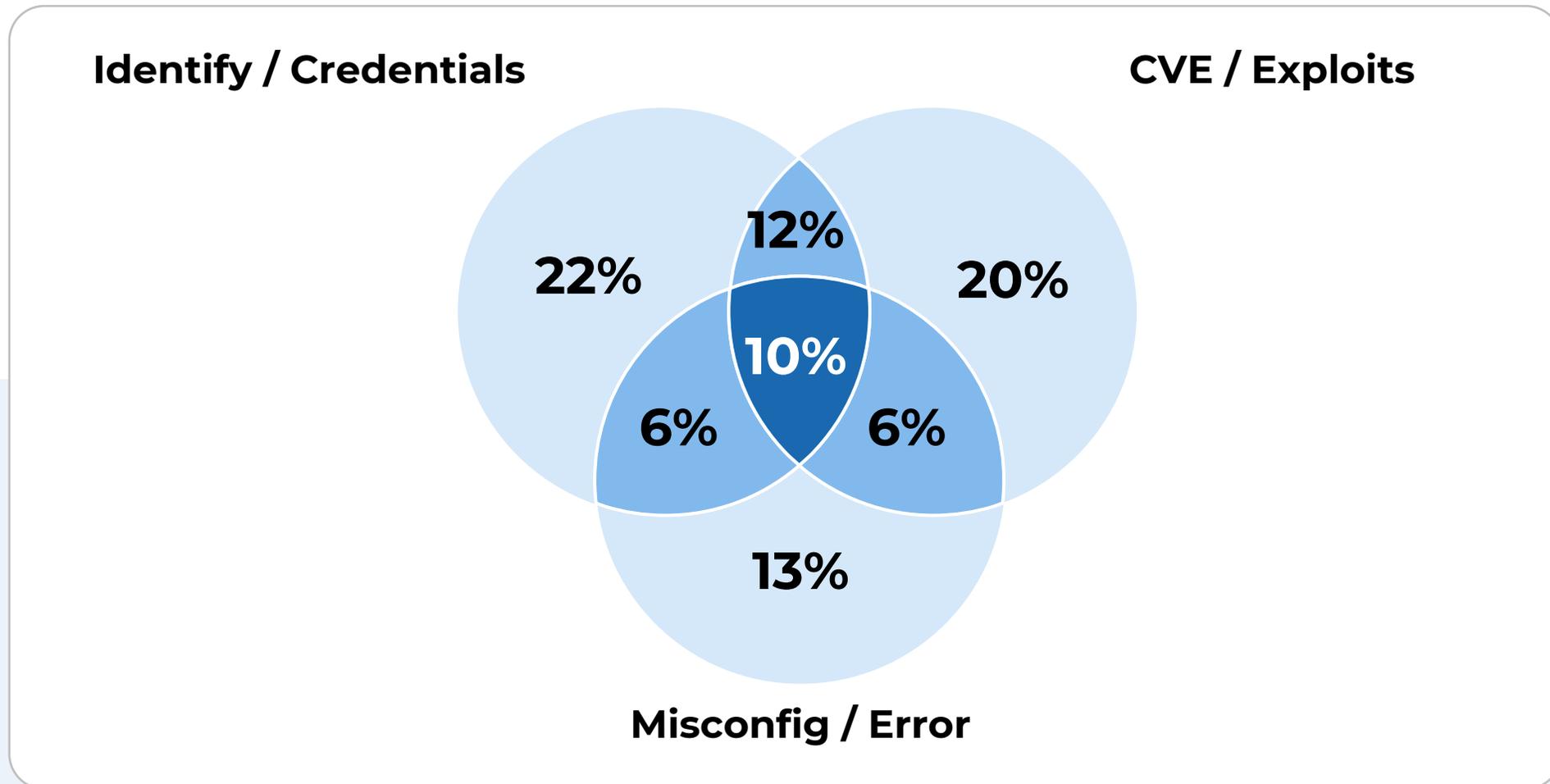
Bring in Siloed Exposures from Security tools



***Enterprises have 70+ security tools on average**

Which exposures are most important?

34% of the breach vectors are a combination of Identity, CVEs, & Misconfigs.



ETM: Risk Prioritization & Validation



CTEM
Scoping

Discovery

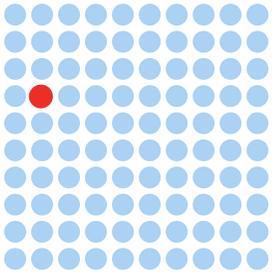
CTEM
**Prioritization &
Risk Validation**

Mobilization

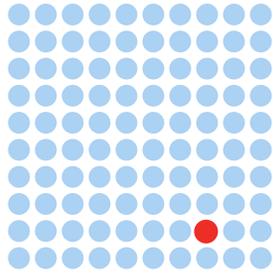
Cyber Risk
Quantification
(CRQ)

Millions of Fragmented Exposures coming together

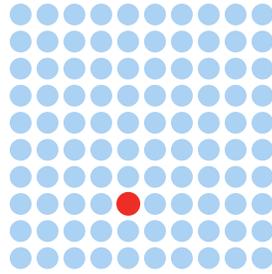
 16.5M



 9.5M

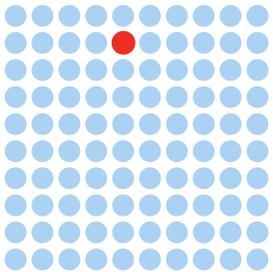


 7M

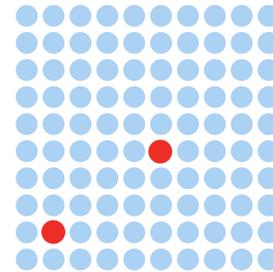


Aggregating All Findings

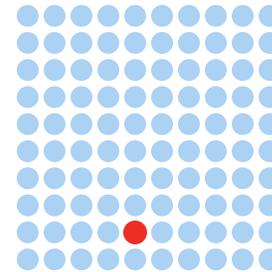
 5.5M



 11M



 13M



62.5M
ALL FINDINGS

Democratizing Threat Intel through Award Winning Threat Research Unit (TRU)

Continuously curated and auto-cross-mapped to every security finding for prioritization by 120+ threat engineers



25+ Threat Sources



Prioritize the exposure with threat-context

7.6
CVSS
CVE-2013-3900



46 Exploits



Weaponized
Exploit Exists



2 Malware



10 Threat Actors



CISA KEV



0.74
EPSS



**2 Month
Trending**



**Dec 2013
NVD
published**



July 2024
CISA KEV

9.5
Qualys
Vulnerability
Scoring
System
(QVSS)



Deprioritize the exposure, if no threat-context

9.9

CVSS

CVE-
CVE-2021-34458



Exploits



No POC
No Weaponization



Malware



Threat Actors



NOT in
CISA KEV



0.01
EPSS



NO
Trending

6.5

QVSS



Prioritizing risky exposures which Matter, from millions of exposures

Risk Operations Center (ROC)



62.5M
ALL FINDINGS

\$3.12 M
Cost of Remediation

THREAT
INTELLIGENCE

2.17 M (4%)
Risky Exposures
(QDS/QVSS)

96% Reduction

Dark web trending
Weaponized by threat actors
Malware/Ransomware attacks
in the industry

\$612K
Cost of Remediation

ASSET
CONTEXT

304K (<1%)
Prioritized exposures
for Business (with ACS context)

99% Reduction

Business Critical Assets (PCI, Internet Facing, DB, Revenue making App)

\$311K
Cost of Remediation

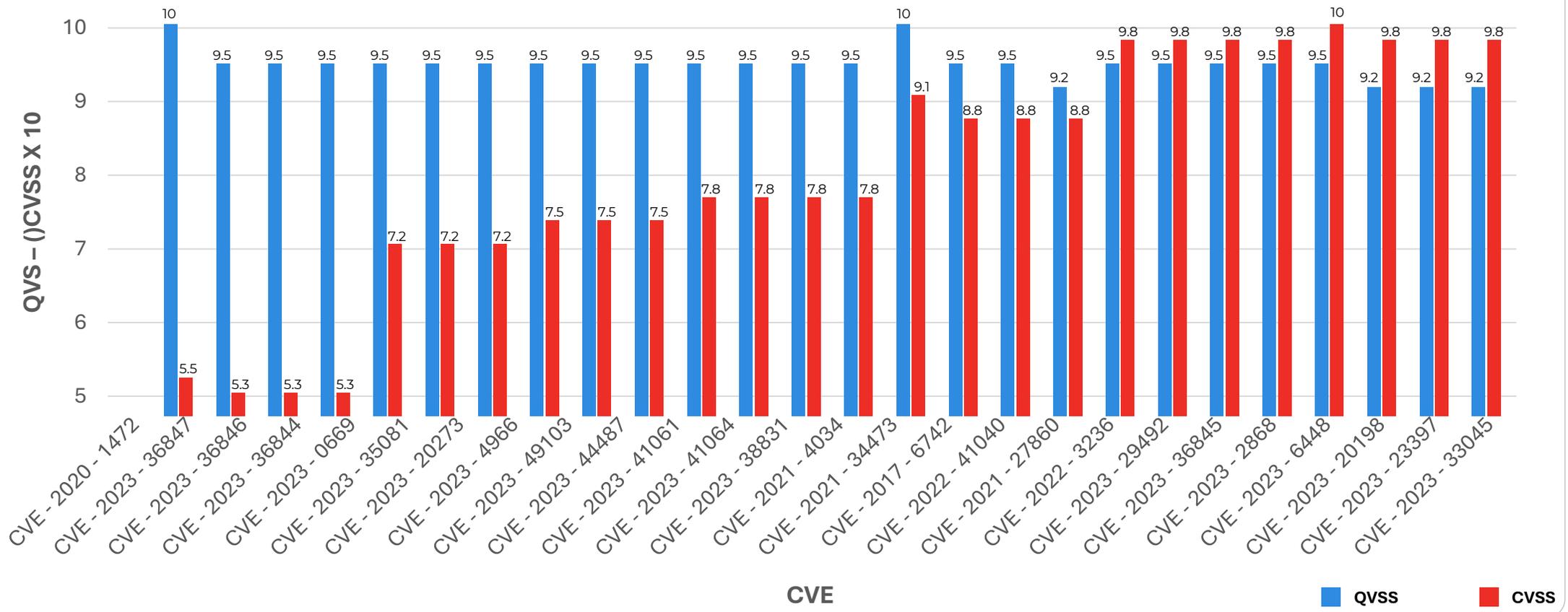
How Proactive is your Risk Prioritization...



**TruRisk Prioritizes Exposures 45 days before
CISA adds them to the KEV...**

With TruRisk, You are Prioritizing Vulnerabilities before they are in CISA KEV

The graph depicts QVSS (QDS is x10) vs CVSS comparison for sample CVEs from CISA KEVs (2025) for their criticality 45 days before they got added to CISA KEV.



03 Risk-Based Prioritization

"I know which 4% of exposures cause the most risk"

What You Get:

- ✓ TruRisk scoring (Qualys detection score + asset business context)
- ✓ 25+ threat intel feeds
- ✓ 95% noise reduction
- ✓ Focus on business-critical few

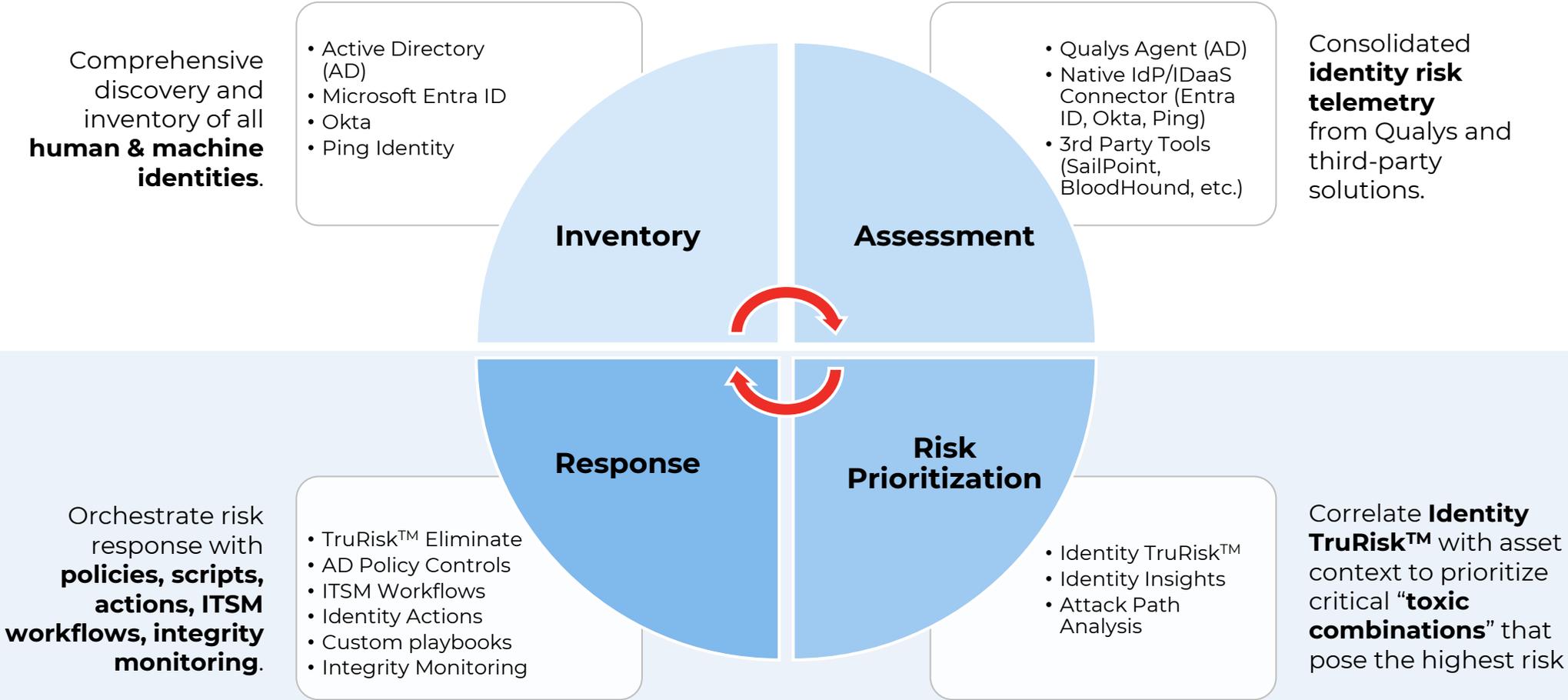
My Risk is not just Vulnerabilities

35%

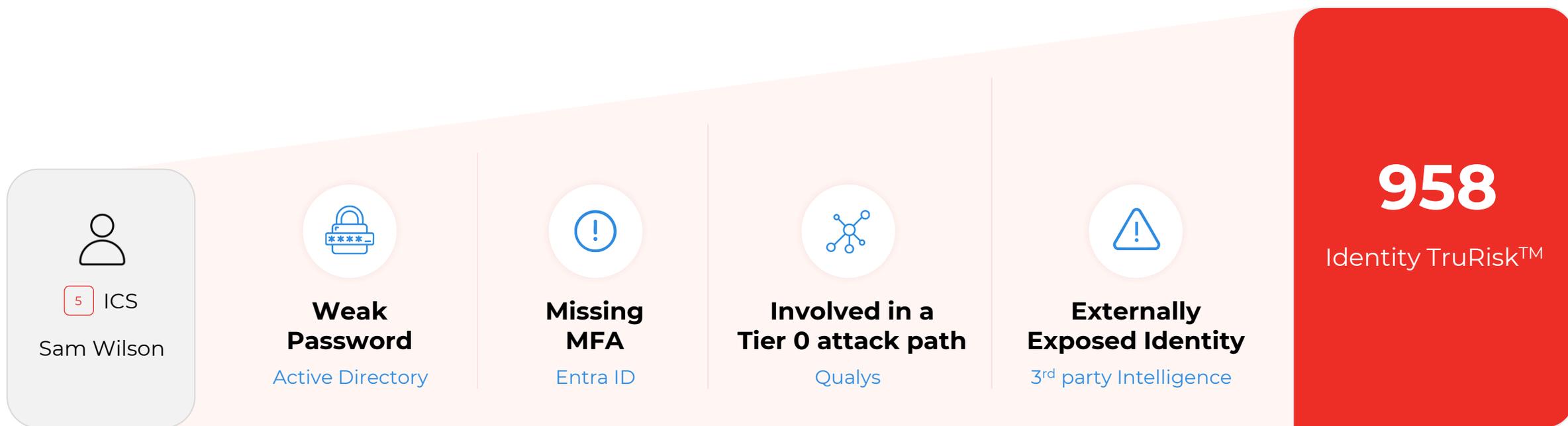
Of Attacks are due to the toxic combination of Identity, CVEs, & Misconfigurations

Risk prioritization: Identities...

Integrated with ETM



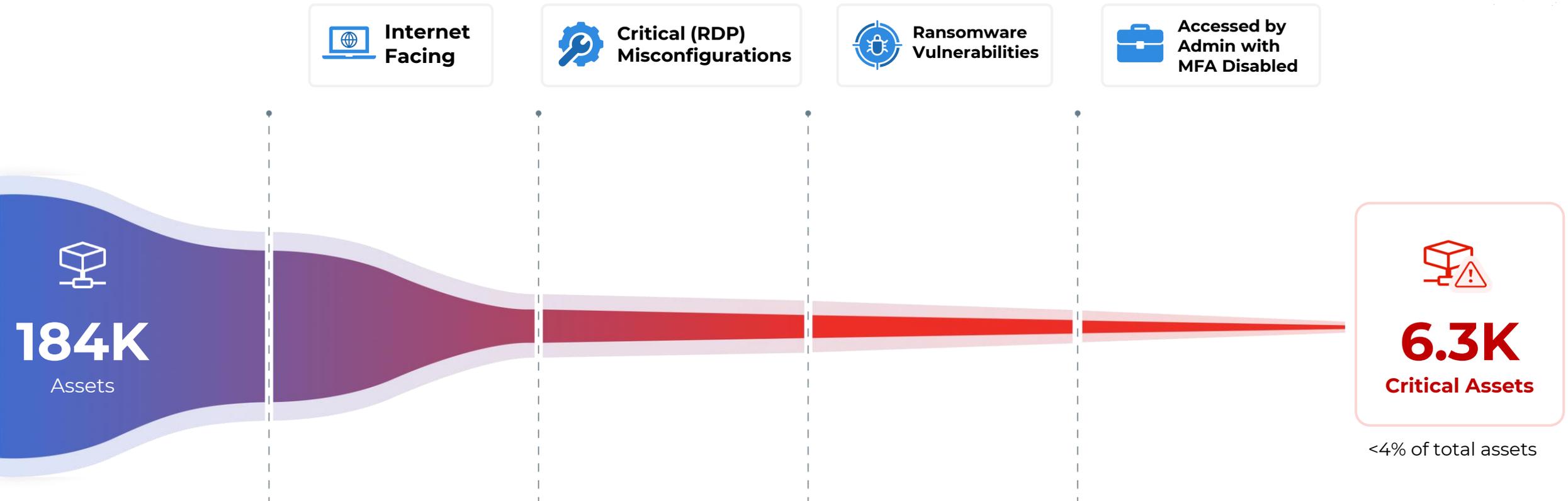
Prioritize Identities based on Risk



958

Identity TruRisk™

Toxic Risk Combinations from Siloed Findings... Helping Prioritize Assets needing attention



03 Risk-Based Prioritization

"I know which 4% of exposures cause the most risk"

What You Get:

- ✓ TruRisk scoring (Qualys detection score + asset business context)
- ✓ 25+ threat intel feeds
- ✓ 95% noise reduction
- ✓ Focus on business-critical few

How can I know if I have risk from the trending threats in my industry...

Adversary based Risk Prioritization & Remediation

TruLens



01

Industry threat knowledge

CLOP

Scattered Spider



02

Exposures

Vulns

Identities

Misconfigs



03

Prioritized Risk

High value assets

Internet facing assets



04

Remediation

Patch

Mitigation

03 Risk-Based Prioritization

"I know which 4% of exposures cause the most risk"

What You Get:

- ✓ TruRisk scoring (Qualys detection score + asset business context)
- ✓ 25+ threat intel feeds
- ✓ 95% noise reduction
- ✓ Focus on business-critical few

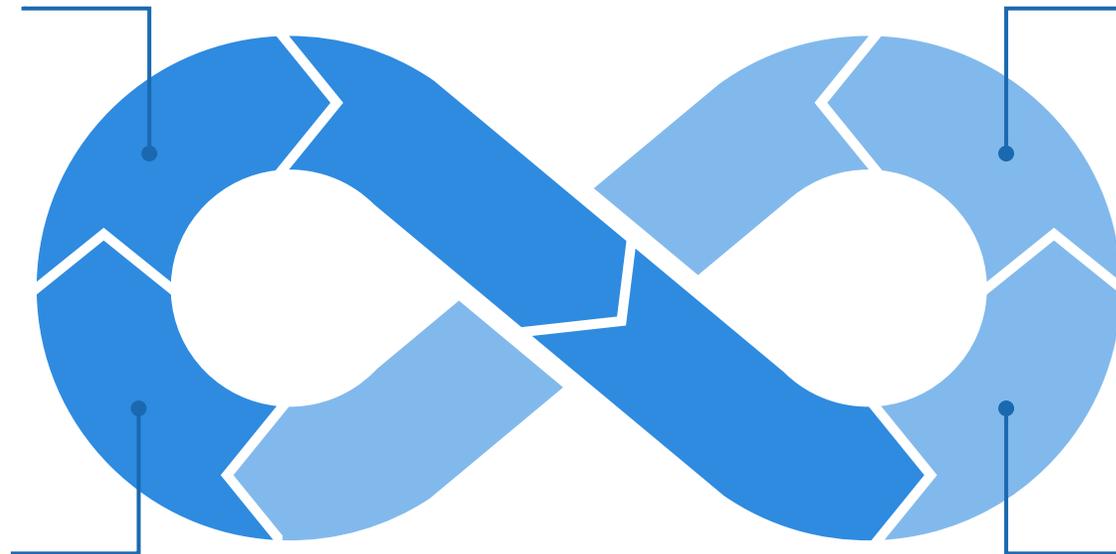
Which ones can be actually exploited by an attacker

~2%

Risky exposures are truly exploitable

TruConfirm: Validate Exposures, Confirm Exploitation, Accelerate Remediation

Exposure Assessment, Detection or collection through VMDR or Vuln exposure data from Tenable, Rapid7, MS Defender

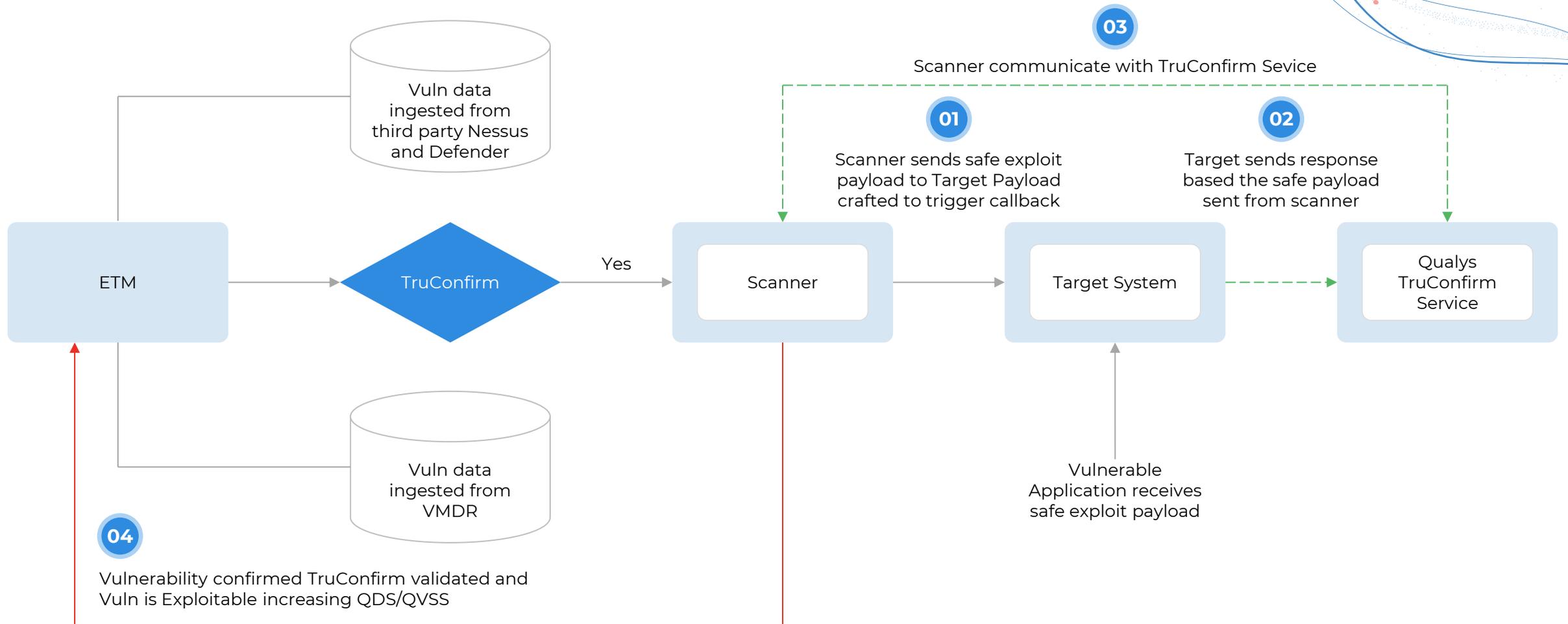


TruRisk Prioritization based on Threats Environmental/business asset context to prioritize risky exposures

TruConfirm provides remediation guidance to patch or mitigate exploitation and reduce TruRisk

TruConfirm scan validates and confirms exploitation using attacker's techniques while validating of mitigation/security controls along the route

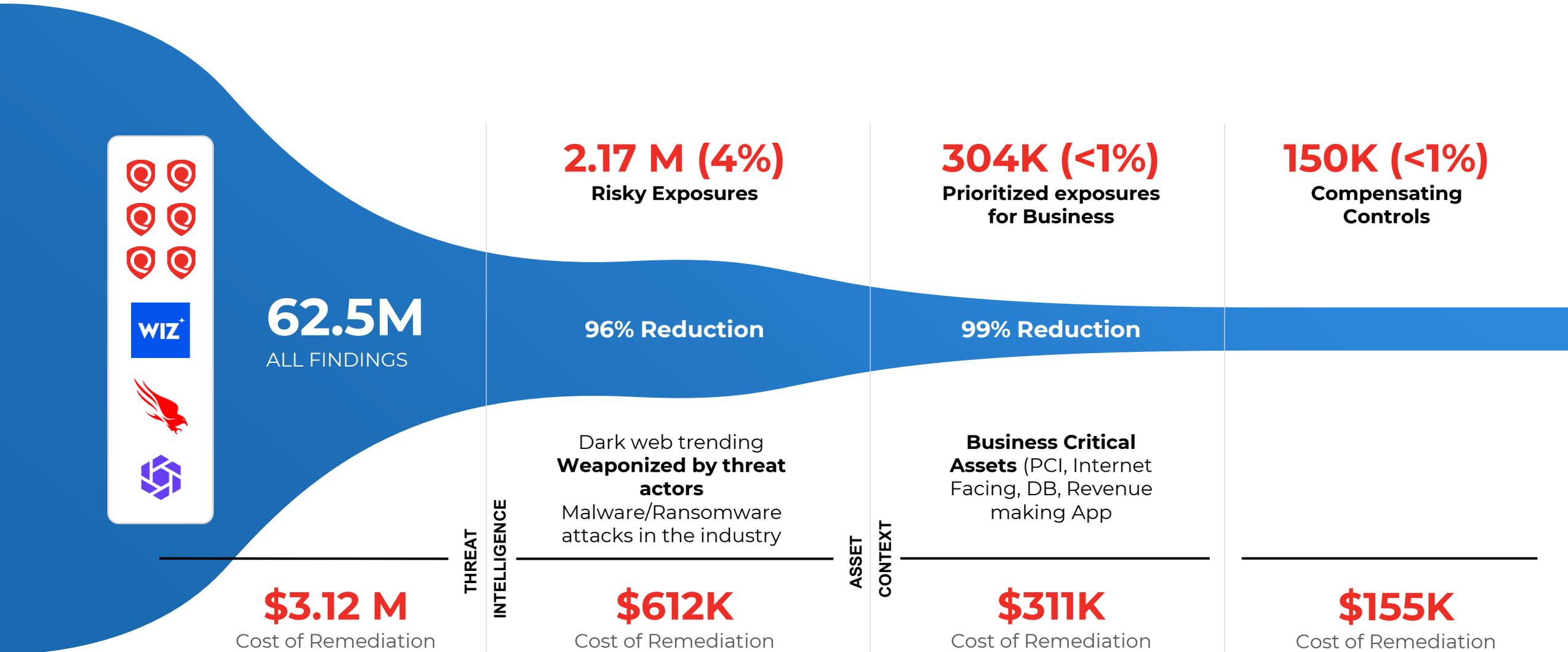
TruConfirm: Safe Exploitation Route



This capability extends core TruRisk scoring with real-world exploitation confirmation, helping you prevent exploitation of 88%+ the ransomware vulnerabilities by confirming/validating they celebrity risky vulnerabilities like [BlueKeep](#) and [Log4Shell](#) are actually exploitable in your specific environment despite of theoretical mitigation controls

Prioritizing Risk which Matters, Increases Efficiency

Risk Operations Center (ROC)



04 Validated Risk

"I know which riskiest exposures are confirmed exploitable"

What You Get:

- ✓ TruConfirm validates exploitability
- ✓ Mitigation controls tested
- ✓ Safe exploit tested

**How should I reduce my risk
with or without a patch**

< 18

**Should be your MTTR for your
risky vulnerabilities**

Cyber Risk Management Journey



CTEM
Scoping

Discovery

CTEM
Prioritization &
Risk Validation

Mobilization

Cyber Risk
Quantification
(CRQ)

Selection Prioritization Approach

Decide the approach to filter the findings for prioritization.
Explore these Qualys-defined templates.

Highest Risk Reduction

Critical Vulnerabilities (Ransomware, CISA KEVs) on all assets

Potential TruRisk Reduction



Low Risk Reduction

Patch Critical Vulnerabilities on non-critical assets

Potential TruRisk Reduction



Balanced Risk Reduction

Patch Critical Vulnerabilities on non-critical assets & Mitigate on critical assets

Potential TruRisk Reduction



Let me Decide

Build a custom template based on your business requirements.

CTEM Stops here...

ETM is more than CTEM

Because it completes
Cyber Risk Lifecycle

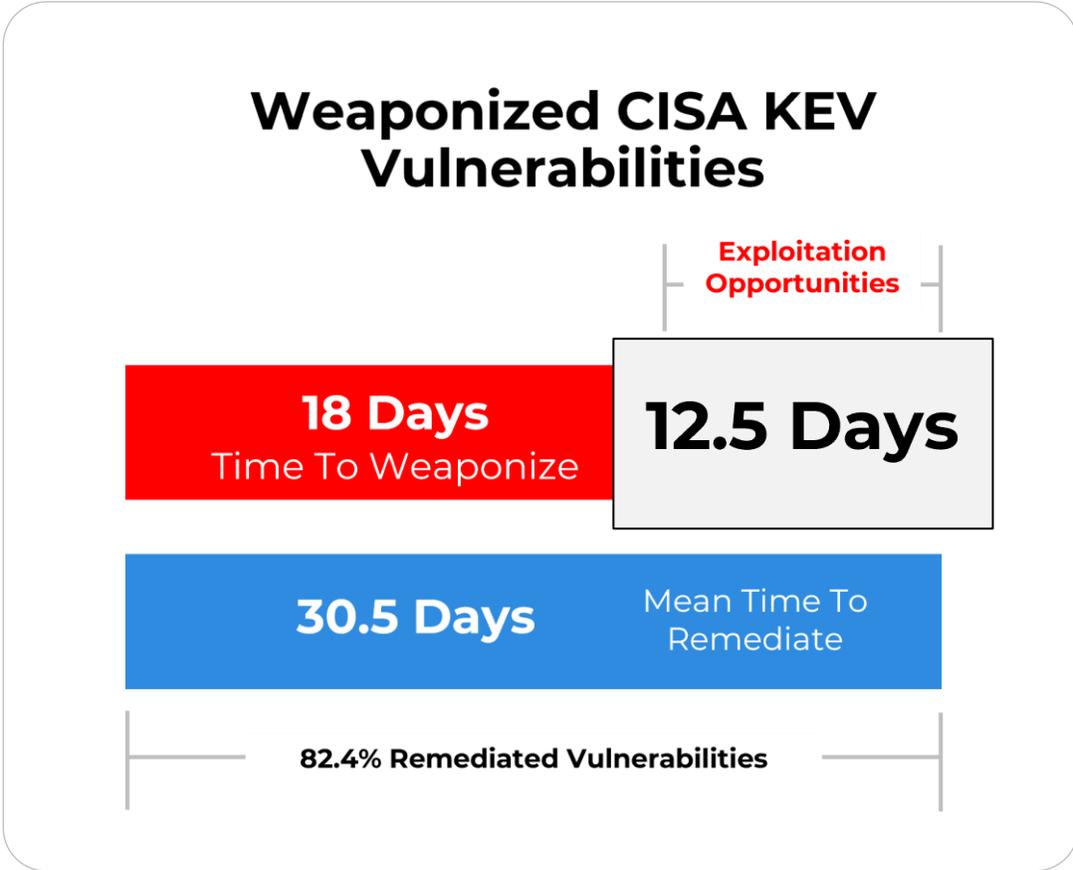
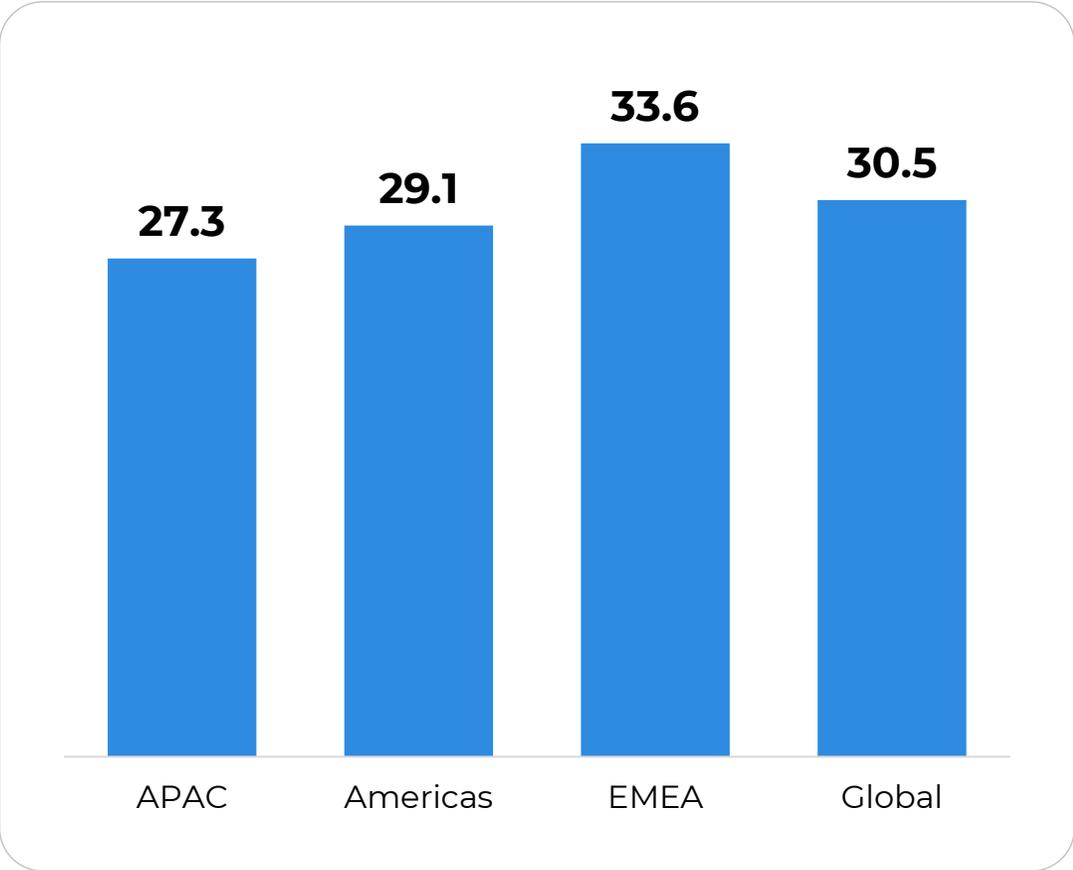


Active Risk Remediation
(no fix automation)



Cyber Risk Quantification (CRQ)
(no business impact)

Problem in Risk Reduction is 2-Fold



Problem in Risk Reduction is 2-Fold



**MTTR for Risky vulnerabilities
need to be < 18 Days**

Impact of Qualys Patch Management

01

Maps right Remediations to Risky Vulns & Assets to reduce mean time to communicate

02

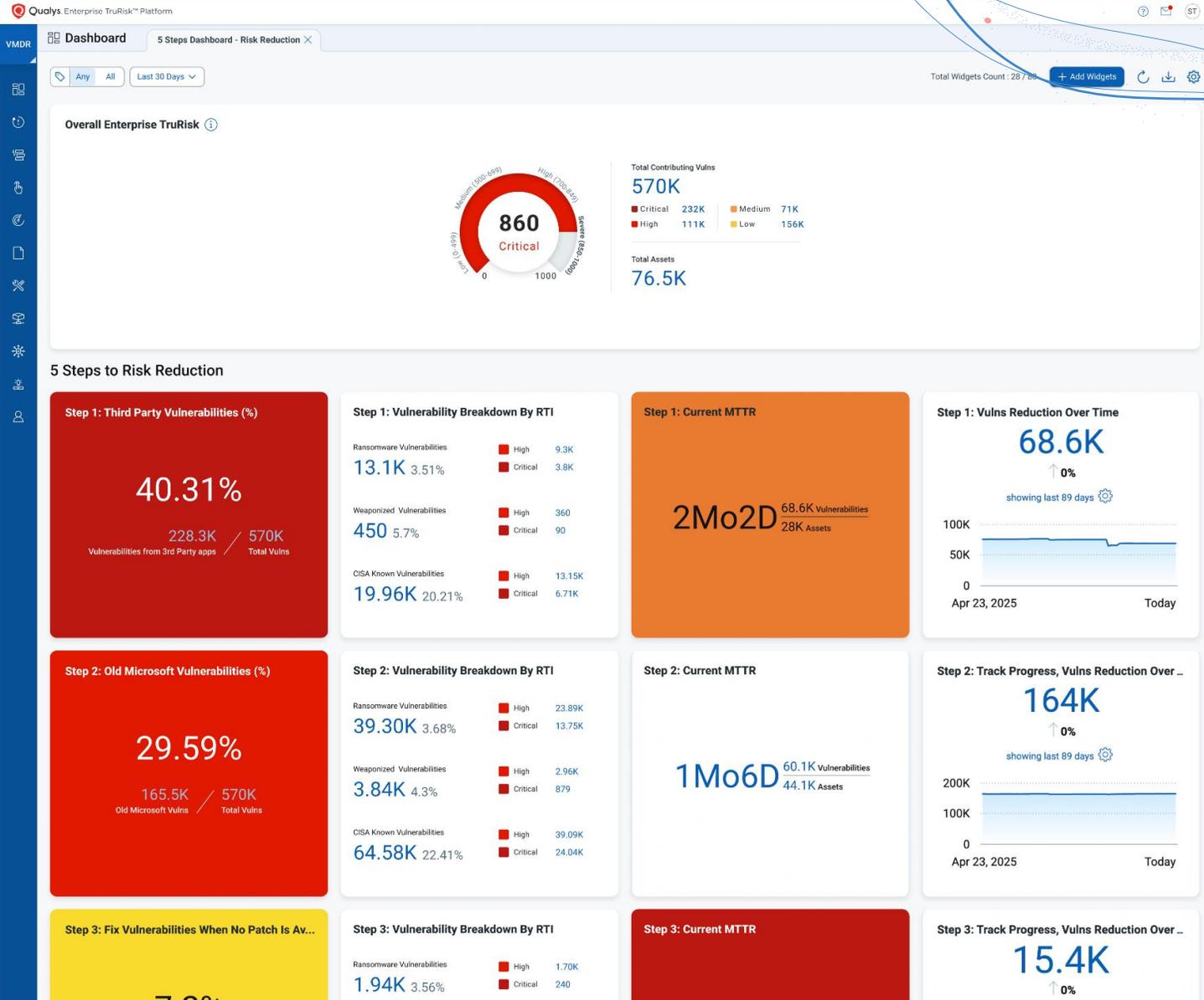
Patches Win, Mac, Linux and 200+ 3rd party apps, no need of VPN

03

Now provides a Risk elimination plan to reduce risk

04

Drives patching thr' MS SCCM/Intune RBAC, ITSM Integrated



Impact of Qualys TruRisk Eliminate

140M

Patches +
Mitigations
Deployed in last
12 months

Mitigation + Isolation

No VPN

Rollback

RBAC

Patch via SCCM

Smart Chaining

ServiceNow Integrated

40%

Faster MTTR
than traditional
patch

5%

Customers in
0-5 days MTTR

9%

Customers in
6-10 days

32%

Customers in 11
to 17 days

How Proactive is your Risk Remediation...



**TruRisk Eliminate integrated with TruRisk
Prioritization Remediates Risky Exposures
27 days before they are added in CISA KEVs...**



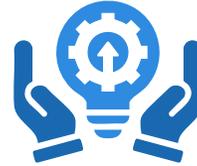
The **patch** can
break my **critical**
assets

Remediate Smart, Break Less with AI-powered Patch Reliability Score



Automate the safe majority

- Classify each patch (High, Medium or Low)
- Risky vulns with **high-reliability** recommended for automated patching.
- Cutting **MTTR by 50–75%**



Fewer outages, smarter testing

- Focus human effort on **Medium** with smart patch ring jobs.
- Result: **change-failure rate ≤5–10%** and fewer SEV incidents tied to patching.



Risk-aware when patching is risky

- When reliability is **low**, recommends mitigate / isolate until safe to patch.
- Keeping MTTR for risky vulns in single digits while protecting crown-jewel assets.

Accelerate MTTR with Patch Reliability Score

Avg Risky Vulnerabilities per customer

With Patch Reliability

01 Existing on **Non-Critical** Assets **10.2K**

High Reliability (82%)
Patch Automation

02 Existing on **Critical** Assets **30K**

High Reliability (78%)
Staged Patch rollout with minimal testing delays

03 Not Patched due to **Business Impact** **16.3K**

04 Exist on Critical Assets with **No Patch Available** **6K**

Deploy Permanent Fixes
Created by Qualys Research Team



Enterprise TruRisk

This report presents your TruRisk posture from open vulnerabilities that can be patched or mitigated with Qualys TruRisk Eliminate.



Total Assets

15.1K

2.4K

Internet Facing Assets



Total Vulnerabilities

450K

* Only vulnerabilities with detection source 'Cloud Agent' are considered



MTRR Analysis

2x Slower

Than Peers



Risk Elimination Options to Accelerate MTRR

82% (369K/450K)

Patchable Vulnerabilities

42% (369K/450K)

Have Mitigations Available

18% (81K/450K)

Vulnerabilities with **No Patch Available**

Have Permanent Fixes Provided by
TruRisk Eliminate



TruRisk Eliminate ensures the reduction of Cyber Risk and MTRR through focused Risk Elimination Strategies

ETM: Compliance & Executive Reporting



CTEM
Scoping

CTEM
Discovery

CTEM
Prioritization &
Risk Validation

Mobilization

**Cyber Risk
Quantification
(CRQ)**

Speaking the language of the executives...



Financial
Impact



Executives
wanting to
know
financial
impact for
budget
decisions



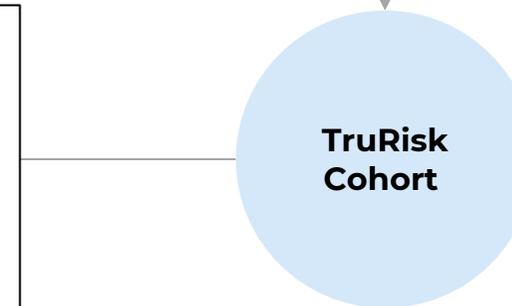
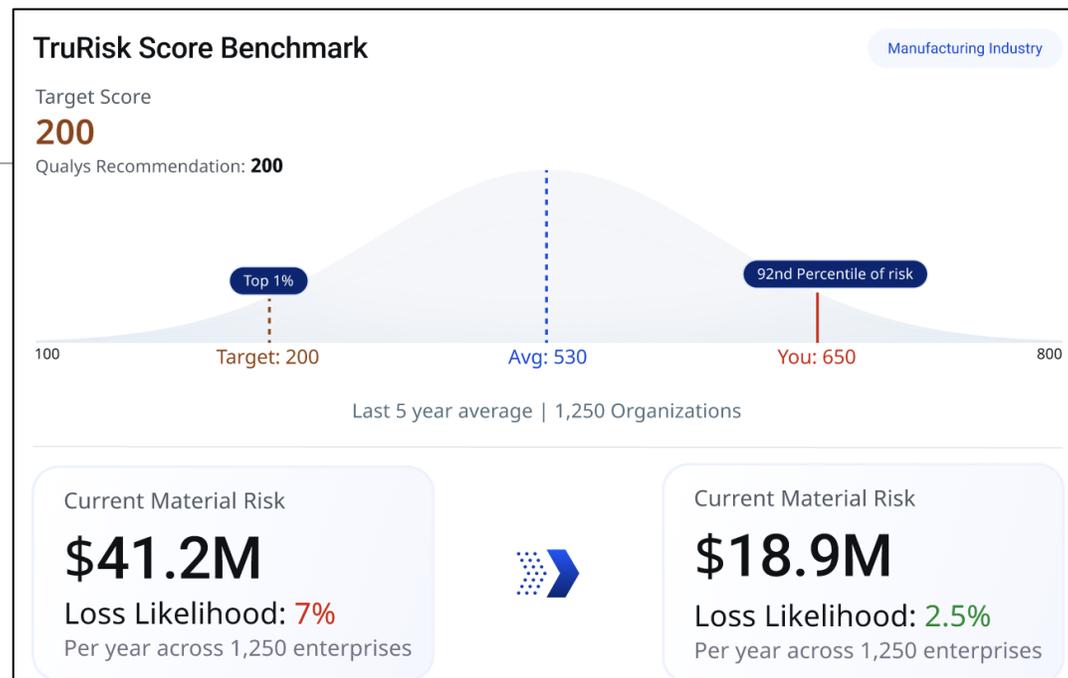
Cyber risk and
security
teams
managing
exposures
and risk



TruRisk



Industry
risk



TruRisk
Cohort

Compliance Assessment and Reporting

Audit-Ready, Continuously Compliant to 100+ mandates from assessment to fixing

Regulations



NIST



...and many more!

- ✘ Asset discovery & management
- ✘ Identities: passwords and accounts
- ✘ Access control and permissions
- ✘ System and file integrity



API



Lightweight Agent

Platform Services



Sensors



Applications



Operating Systems



Cloud / Containers / VMs



IT / Workstations / Servers



IOT



External Devices



Compliance Assessment and Reporting

Audit-Ready, Continuously Compliant to 100+ mandates from assessment to fixing

Regulations



NIST



...and many more!

01 Auto discover your audit scope

02 Collect and map Evidence to get Audit Readiness report

03 Know and automatically fix prioritized audit gaps



API



Lightweight Agent

Platform Services



Sensors



Applications



Operating Systems



Cloud / Containers / VMs



IT / Workstations / Servers



IOT



External Devices



Compliance Assessment and Reporting

Audit-Ready, Continuously Compliant to 100+ mandates from assessment to fixing

Audit Readiness for NIST 800-53 (Special Publication)

Selected Asset Tags:

Unassigned Business Unit | Cloud Agent | Asset Groups | AZURE-SD-CAP | GCP-SD-CAP



Total Assets
2925



Unique Controls
8070

Audit Gaps

50.43%

1538.9k of 3051.3k
Total Audit Gaps

44.49%

684.6k of 1538.9k
Critical Audit Gaps

Critical

Asset Summary

72.03%

2.1k of 2.9k
Assets with Audit Gaps

99.95%

2.1k of 2.1k
Assets with Critical Audit Gaps

Critical

Top 5 Failing NIST 800-53 (Special Publication)

Requirements contributing to the audit readiness for NIST 800-53

Access Control



Controls Passed
54.04%

Controls failed
45.96%

Confidentiality



Controls Passed
55.2%

System And Communications Protection



Controls Passed
37.48%

Controls failed
62.52%

System Integrity



Controls Passed
37.3%

Risk enrichment on top of your exposure data



Unified Asset Inventory

Risk Factors Aggregation

Threat Intelligence

Business Context

Risk Prioritization

Risk Response Orchestration

Compliance & Executive Reporting

Which assets are unknown risk surface

Which Assets mapped to my critical business app?

Which Exposures (Vulnerabilities, Misconfigs, Identities) are causing the most risk

TruLens
Whats my risk to the trending threats in my industry?

Cyber Risk Rationalizer
What's the impact of TruRisk on business?

TruConfirm
Which exposures are validated as exploitable?

Eliminate/Remediate
Remediate exposures – patch or Mitigate or custom workaround

Audit-ready report
Mapped to 100+ mandates to get compliance friendly report

Thank You

