



**GLOBAL
BUSINESS
TRAVEL**

Proactive Risk Management and Remediation with Qualys VMDR



Tyler C.

Cyber Security Director, Amex GBT

- 5 years with American Express Global Business Travel
- Broad experience across multiple platforms
- Helped build various programs (IAM, Application Security PenTest, Vulnerability Management, and Cloud Security)
- Helping to protect the personal information of Amex Global Business Travelers



Tyler C.

Cyber Security Director

AMEX GBT (NASDAQ - GBTG)



American Express Global Business Travel

provides comprehensive,
tech-driven travel
management solutions for
businesses worldwide,
ensuring efficiency and safety.



~1.8+B
recent revenue
generate



140
supported
global locations



18,000+
employees
worldwide



1,900+
clients



\$27MM+
in net income

AMEX GBT (NASDAQ - GBTG)

Before Qualys VMDR, Amex GBT faced risk management challenges such as:



Overload of critical vulnerabilities



Fragmented processes using multiple tools



Manual methods causing inefficiencies



Potential business disruption through patching efforts



Difficulty aligning security and IT teams



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These issues resulted in inefficient risk management and increased exposure to critical threats.



TOP BENEFITS FROM QUALYS VMDR



Customized dashboards prioritized vulnerabilities, accelerating decision-making and remediation, **reducing Mean Time to Remediation (MTTR) by 30%**, and enhancing team efficiency.

TruRisk

The Qualys TruRisk score aligned security and IT teams on high-risk vulnerabilities, enhancing collaboration and efficiency, **reducing critical vulnerability exposure by 40%**, and speeding up remediation.

Servers ⓘ



Total Contributing Vulns

10.3K

Critical	164
Medium	5.67K

High	
Low	

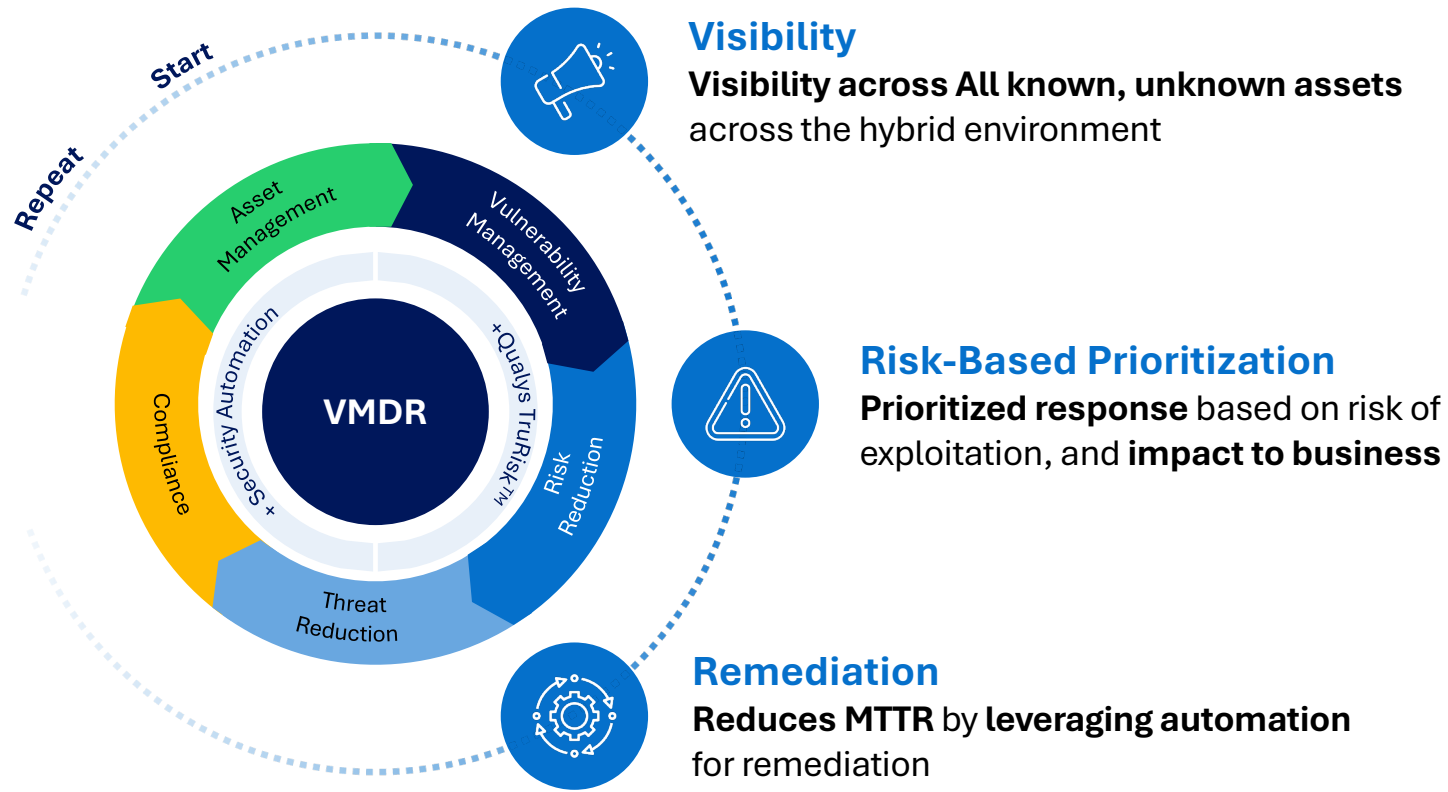
Total Assets

701

showing last 91 days ⚙️



EVERYTHING VISIBILITY, PRIORITIZATION, AND REMEDIATION IN ONE PLACE



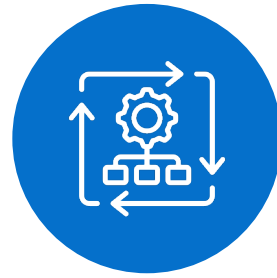
“TruRisk allowed us to prioritize risk according to business impact and aligned our IT and security teams to focus remediation efforts.”

25% Reduction in MTTR

UNLOCKING POTENTIAL: THE BENEFITS OF CERTVIEW AND THE FUTURE OF AI



CertView
Scans improved our
visibility and allowed us
to gap assess



Strengthened our
reporting to audit on our
cipher strengths



Gave visibility to
our cert chain and
highlighted unapproved
or nontrusted certs
in use