Migration Support

We provide you with migration scheduled job to assist you with data migration from your previous versions of Qualys Asset Inventory CMDB Sync App to the latest version of the app. The Qualys Asset Inventory CMDB Sync App 2.0 provides you with usage of out of box production tables by ServiceNow.

Once upgrade to 2.0 version and before you sync assets or create schedules, we recommend you to migrate assets available in computer extended tables to out of box production tables provided by ServiceNow. To ease migration task, we provide you with a scheduled job for migration of assets (optional).

Why Migration Needed?

In the previous versions, the assets were spread across various extended tables such as computer extended table or software extended table. Once you upgrade, if we do not opt for migration, the assets in these extended table may not be transformed to the correct tables in production as per thew new CI class mappings. To prevent this issue, you need to migrate the assets from the computer extended tables. You can activate the scheduled job to initiate the migration of assets (approved assets).

Get Started

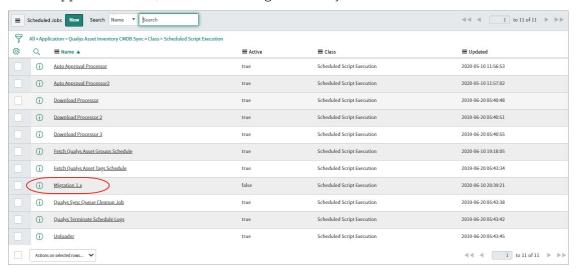
We provide the you with ready to use Migration 1.x app scheduled job. The function and frequency of execution this job is explained below. You can always update or change the frequency of the scheduled job as per your needs.

Migration 1.x- By default, this job is deactivated. The purpose of this job is only for migration of assets that belong to Computer Extended table and need to be migrated to production tables.

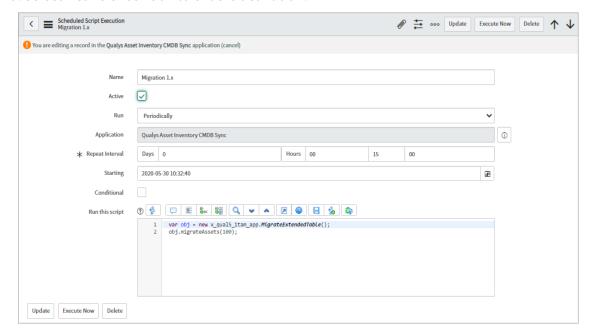
Assets that belong to Computer extended table are migrated to the respective CMDB tables on production. For example, assets in computer extended table that belong to Windows server are migrated to the Windows Server CI class.

Steps to execute migration 1.x job.

1. Go to App Scsheduled Jobs and click Migration 1.x job.



- 2. Click Edit.
- 3. Select Active check box to enable activation.



If activated, the default configured frequency is 100 assets for every 15 minutes. You can also alter the frequency to suit your requirements of asset migration.

4. Click Update.

Alternately, you could click Execute Now to immediately run the job.

Once the job is executed, the application logs reflect migration. Once the migration is completed, the application log lists the number of assets are migrated.

If any assets fail to migrate, the Migration State and Migration Notes indicate that the migration has failed. Migration Notes field is available only for assets whose criteria is defined by Identification engine rule. For assets using transform maps, only migration state is available.

To trigger migration for failed migration assets, reset the migration state to None for all such assets and clear the Migration Notes field.

Once, all the assets are migrated, you can de-activate the Migration 1.x job.